HYLEADERSHIP

LEADERSHIP



How to Thrive in the New World of Work an actionable guide for leaders

From the bestselling authors of
Sticking to It: Mastering the Art of Adherence

Lee J. Colan Julie Davis-Colan

Leadership is the Best Predictor of Growth

FINANCIAL MEASURES

REVENUES

COSTS

PROFITS

CUSTOMER MEASURES

COMPLAINT RESOLUTION

CUSTOMER SATISFACTION

CUSTOMER RETENTION

PROCESS MEASURES

QUALITY

CYCLE TIME

PRODUCTIVITY

RESPONSE TIME

WORKFORCE MEASURES

EMPLOYEE ENGAGEMENT

EMPLOYEE DEVELOPMENT

EMPLOYEE RETENTION

LEADERSHIP MEASURES

ENGAGEMENT

COACHING

GOAL & ROLE CLARITY

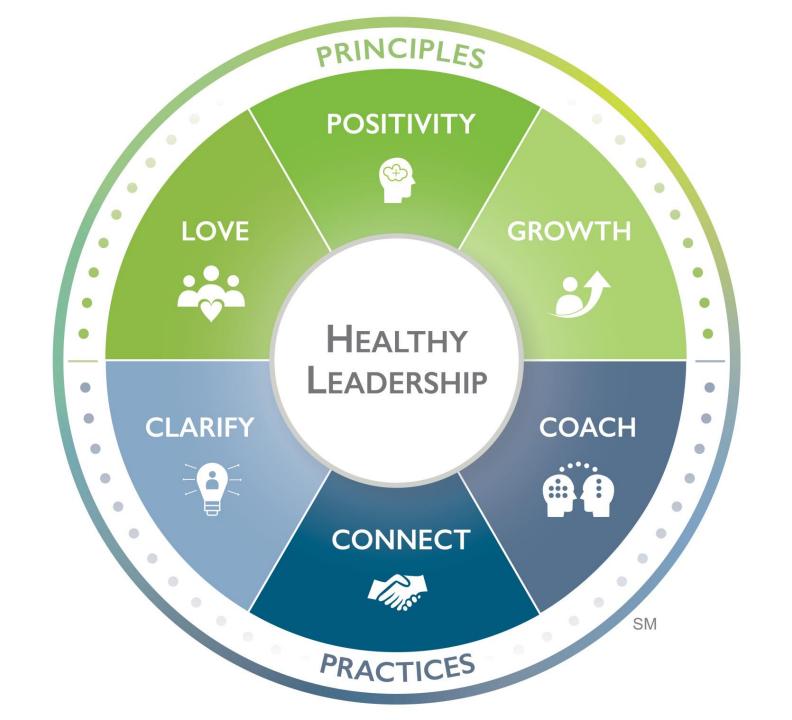
COMMUNICATION CONSISTENCY

LAGGING

PAST

Shift in Worker Focus

Past	Today
My Paycheck	My Purpose
My Boss	My Coach
My Weaknesses	My Strengths
My Job	My Life



LOVE

Do what is in the best interest of others



POSITIVITY

Manage negative emotions and increase positive ones



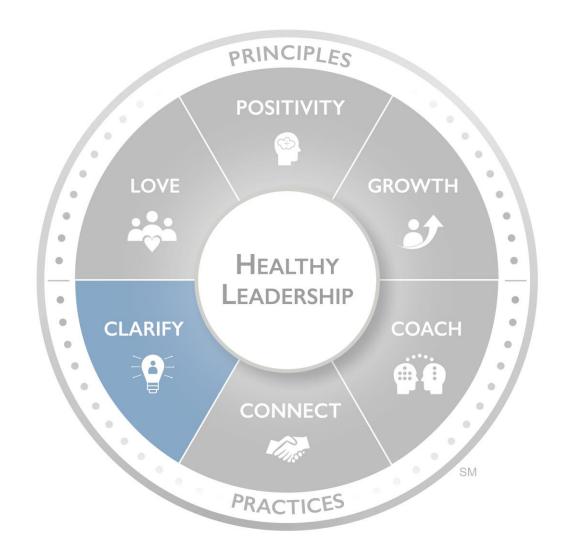
GROWTH

Seek new insights, knowledge, and skills



CLARIFY

Crystalize a desired future and motivation to get there



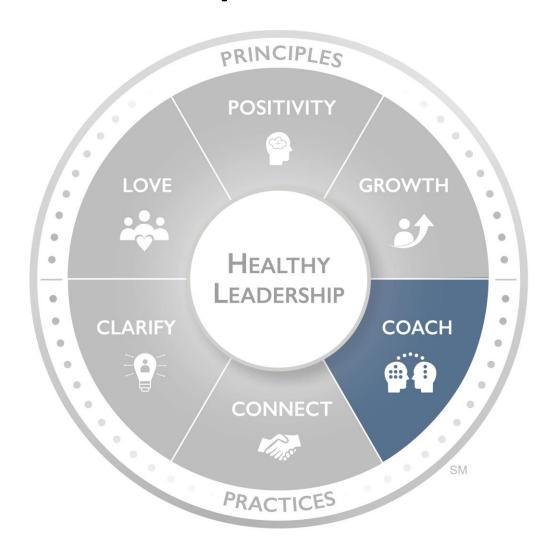
CONNECT

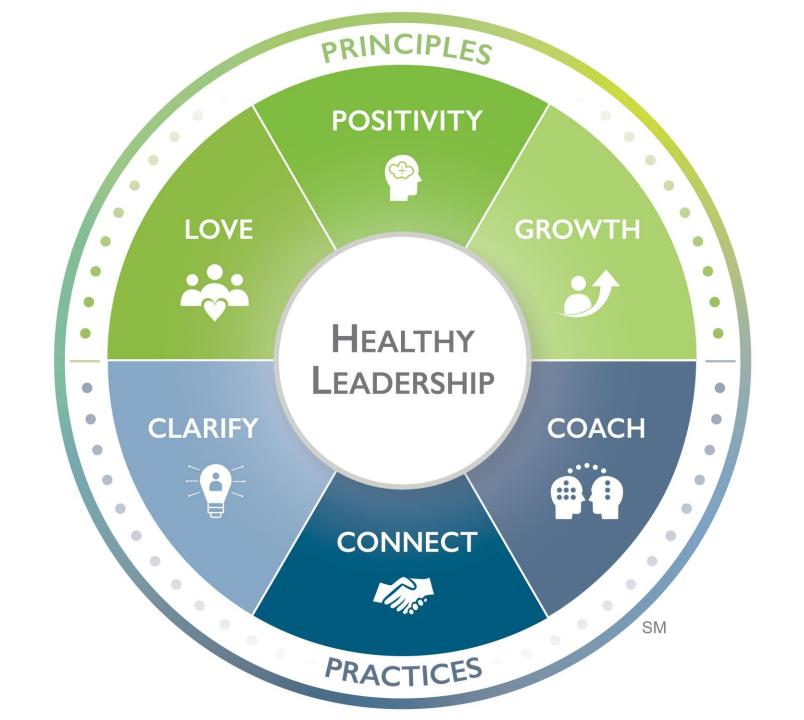
Build ties between work and human needs



COACH

Unlock the potential in others





FREE Insights & Encouragement for Healthy Growth

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Leadership Advisors | dedicated to healthy growth



Strategy



Coaching



Speaking



Resources



Training

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